

## Cultural Awareness and Communication Skills

- ◆ Learning specialist skilled in promoting communication skills in multicultural settings
- ◆ Advanced degrees in English language instruction, adult education and cultural and multicultural education



## Expertise

Designed and delivered intercultural education programs for university students and staff using technology to employ interactive, workshop-style training including discussion, small group, role-play, and media.

## Workshops

- Understanding culture and its impact on behaviour in an international working environment
- Communication strategies and skills to work successfully in international teams
- Advising international students in English

## Professional Experience

Clausthal University of Technology, Germany  
Head of Language Center, Lecturer in English, Intercultural Trainer / Coach,  
2007 – Present

Chemnitz University of Technology, Germany  
Lecturer in English, 2006 – 2007

Jiangsu Teachers' University of Technology, Changzhou, China  
German-Chinese University Cooperation Project, Lecturer in German,  
2004 – 2005

Freelance communication skills and intercultural competence trainer,  
1992 - Present

Patent Attorneys Dr. Hann et al., Bergisch-Gladbach, Personal Assistant, 1988 – 1992

Albert Vogelsang GmbH & Co.KG, Personal Assistant, 1987 – 1988

Brambles Intl. Freight Pty Ltd, Sydney & Melbourne, Australia, Business Intern, 1986

## Education and Training

- ◆ Dipl.-Fachsprachenexpertin (equivalent to Masters' degree in English philology, Russian and Business Administration) at Justus-Liebig-University Gießen in 1985 (including one semester at Polytechnic of Wolverhampton, England)
- ◆ Master of Arts in Adult Education, University of Kaiserslautern in 2004
- ◆ Intercultural Coach, interculture.de e.V. in cooperation with Friedrich-Schiller-University Jena in 2015
- ◆ Intercultural Change Manager, interculture.de e.V. in cooperation with Friedrich-Schiller-University, Jena in 2017

## Contact Details

Klaudia Boehlefeld  
Clausthal University of Technology  
International Center Clausthal  
Graupenstr. 11  
38678 Clausthal-Zellerfeld

Phone +49 (0)5323 72-5041

Mobile +49 170 5953980

[klaudia.boehlefeld@tu-clausthal.de](mailto:klaudia.boehlefeld@tu-clausthal.de)